



20 year Limited Product Warranty - Shingle Roof Racking System

Pion Power Inc. warrants to the original purchaser (“Purchaser”) of product(s) that it manufactures (“Product”) at the original installation site that the Product shall be free from defects in material and workmanship for a period of twenty (20) years, from the earlier of 1) the date the installation of the Product is completed, or 2) 30 days after the purchase of the Product by the original Purchaser. This Warranty does not cover i. damage to the Product that occurs during its shipment, storage, or installation. ii. Naturally occurring degradation of Materials due to normal wear and tear; iii. Force Majeure including but not limited to power surges caused by direct or indirect lightning strike, damage caused by flood, vandalism, theft, wind, and similar causes. iv. Failure or damage caused by wind loads or snow loads in excess of the loads indicated on the product specification sheet. v. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either failed parts, or replacement parts.

This Warranty shall be VOID if installation of the Product is not performed in accordance with Pion Power Inc. written installation instructions, or if the Product has been modified, repaired, or reworked in a manner not previously authorized by Pion Power Inc. in writing, or if the Product is installed in an environment for which it was not designed. Pion Power Inc. shall not be liable for consequential, contingent or incidental damages arising out of the use of the Product by the Purchaser under any circumstances.

If within the specified Warranty period the Product shall be reasonably proven to be defective, then Pion Power Inc. shall repair or replace the defective Product, or any part thereof, in Pion Power Inc. sole discretion. Such repair or replacement shall completely satisfy and discharge all of Pion Power Inc. liability with respect to this limited Warranty. Under no circumstances shall Pion Power Inc. be liable for special, indirect or consequential damages arising out of or related to use by Purchaser of the Product.

Manufacturers of related items may provide written warranties of their own. Pion Power Inc. limited Warranty covers only its Product, and not any related items.

Warranty service contact:

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